

Table 6: Domestic Fare Rules & Penalties

| Fare Families | In the Month/Quarter/Year shown, available public, effective 15th April 2018 | | | |
|---|--|---|---|---|
| | Advance Super Saver | Advance Value | Advance Flexible | |
| RSCs | (DE, S, SE, ST, T, SU, U, L, J, OS, O, WW, W, Y, V, X, Z, Q, R, K, A) | (0, H, U, MM, M, SS, B) | (Y, T, T) | |
| Change Fee Per Person Per Sector | Any changes within 24 hours of booking, if booked at least 7 days before the travel date | NL | NL | NL |
| | Departure 0-3 days | EUR 2000 or basic fare plus fare difference (whichever is lower) | EUR 2000 or basic fare plus fare difference (whichever is lower) | NL |
| Cancellation Fees Per Person Per Sector | Any changes within 24 hours of booking, if booked at least 7 days before the travel date | NL | NL | NL |
| | Departure 0-3 days | EUR 3000 or basic fare (whichever is lower) | EUR 3000 or basic fare (whichever is lower) | EUR 3000 or basic fare (whichever is lower) |
| Change Cancellation allowed till | Departure 4 days & above | EUR 2000 or basic fare (whichever is lower) | EUR 2000 or basic fare (whichever is lower) | NL |
| | Change Cancellation allowed till | 2 hours before the departure of flight. For change cancellations done within 2 hours, no show charges will apply. | 2 hours before the departure of flight. For change cancellations done within 2 hours, no show charges will apply. | 2 hours before the departure of flight. For change cancellations done within 2 hours, no show charges will apply. |
| No Show | Only Govt. taxes refundable | Only Govt. taxes refundable | Only Govt. taxes refundable | |

In terms of CAR issued by DGCA No. No. 21-022018-402 effective 15th August 2018, under no circumstances, the cancellation charges shall be more than the basic fare plus fare charge in addition to an additional section fare charge in certain charges with listed fare.

- 1. Taxes/Charges are applicable per cabin. In case of non-refundable, Basic Fare will be refunded.
 - 2. In case of the document Available Chances and difference of fare if any are applicable.
 - 3. ITC/Ticket Charge/Refund Fee will be applicable for refund/advance class fare.
 - 4. Consolidation Fare: MRO crew will apply for change/cancellation/refund/advance
 - 5. In case of flight cancellations
 - 6. Cancellation arrangements are strictly non-refundable.
 - 7. Passenger is taken back to the point of origin by the first available service - Full amount to be refunded.
 - 8. Crew arrangement for the passenger when a route is being permanently reduced or Basic fare for the unutilized sector.
 - 9. The passenger is not taken to the nearest destination, if passenger(s) make own arrangement - Full refund in order in respective MRO along with unutilized non-advance taxes, if any.
 - 10. In the event of cancellation of fare applicable on other flights.
- *Basic fares are subject to change without prior notice
 †Applied as an example